

The NACORA Insurance Brokers Group is present in over 30 countries worldwide and has the capability to serve customers who have business risks in more than one global territory. From managing the multinational programs for global logistics company **Kuehne + Nagel Group**, we are aware of the numerous challenges companies take when dealing with regional insurance laws and regulatory requirements. NACORA offers expertise and knowledge to all customers who have such requirements.

Clear Logistics Liability

Logistics Liability Insurance

NACORA - the logistics specialists

In today's complex logistics environment, it's important that your company focuses on its core business activities, whether it's transportation, storage, cargo handling, or freight forwarding. The ability to manage and assess contractual liability risk and put in place a tailor-made insurance solution plays a crucial role to protect logistics companies from substantial financial losses.

NACORA offers specialist logistics risk consultancy services, contract liability assessments, claims handling and claims process optimization services in order to provide sustainable logistics liability insurance that responds when your business needs it most. We also provide coverage extensions from niche to value added activities - allowing you to focus on what truly matters, your business!

Our Clear Logistics Liability Insurance enables you to unmistakably understand the risks covered (and not covered) and the services you can expect from NACORA.

Our risk specialists can also provide support in contract negotiations with your clients. How? NACORA's extensive logistics expertise can be an invaluable asset to your negotiation team when connecting logistics liability insurance and legal requirements. We also advise in the drafting of insurance contract clauses which offer further business protection - a popular and well utilized client service.

When it matters, we support your business with professional advice and training on claims handling procedures in order to reduce your risks and costs and to obtain rapid settlements from insurers or third parties. Depending on your business needs we deliver a unique coverage that includes:

- Cargo Liability
- Errors & Omission Liability
- Customs Liability
- Inventory Loss Liability
- Fines & Duties
- Redirection costs
- Legal defence costs for your liability
- Container damage
- Transit Warranty Extension

Managing your risk is our business

Global Offices



Europe

Athens
Antwerp
Luxemburg
Hamburg
Cologne
Nuremberg
Bilbao
Paris
Barcelona
Madrid
Oporto
Milan
Rotterdam
Schindellegi
Stockholm
Vienna
Zurich
London

Middle East

Istanbul

Africa

Johannesburg

Americas

Buenos Aires
Bogota
Jersey City
Mexico City
Toronto
Sao Paulo

Asia

Bangkok
Beijing
Shenzhen
Singapore
Taipei
Tokyo
Hong Kong
Mumbai

Australasia

Auckland
Melbourne

Your Contacts

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Clear Logistics Liability

Transit Warranty Cover Extension

Our cover provides you with a unique option to differentiate your company from the competition by offering your customers higher compensation limits in the event of cargo loss or damage for carriage movements in countries and for types of movements where it is permitted by law. The application and use of transit warranty extension allows you to offer more flexible commercial terms to your customers and at the same time generate a higher profit margin per consignment. Simply ask your NACORA contact for more details.

Benefits:

- Increased compensation for cargo loss or damage to customers
- Opportunity to increase your profit margin per shipment
- Fast, efficient warranty placement
- Expedited claims process and settlement

Risk & Claims Service Centers

Where freight is moved there will be cargo claims. Such loss or damage to cargo may occur whilst under your custody care and control or that of your subcontractors. Efficient claims handling is crucial to protect your business and its insurance cover, securing your rights against third parties, avoiding costly legal disputes and in retaining your customers. NACORA's Risk and Claims Service departments provide professional claims handling and recovery services through its network of 14 Logistics Liability Specialist centers. Our specialists have expert knowledge in international transport and maritime law.

NACORA offers professional claims handling training to your staff which helps you to secure rights under the policy and against third parties. This includes claims handling audits in order to ensure effective claims handling procedures are in place according to your organization's business profile.

How we do it

NACORA specializes in logistics risk solutions with an existing capacity of over 16 million insured shipments and its own claims handling center network which can:

- Provide a GAP analysis of your existing logistics liability cover against best practice standards
- Provide logistics liability and claims advice to management
- Provide claims expertise and support
- Explain your policy coverage in simple and clear terms
- Provide risk management services, training and consultancy based on your activity profile
- Help your operations and sales to stay focused on core tasks
- Verify the ability to insure against your standard trading conditions
- Enable you to control and reduce legal risks from logistics liability claims
- Provide market access to major logistics liability insurers

Managing your risk is our business

NACORA at-a-glance



Global Coverage
Own network of over 40 offices in key trading centers around the world.



Logistics Expertise
Industry leading logistics insurance expertise is a recognised and core speciality.



Strength & Stability
NACORA has substantial global financial, physical and human resources.

Products & Solutions



Commercial Cover
Providing commercial insurance coverage for all your business needs.



Cyber Risks
Leading cyber risk insurance solutions for SME's based on a simple application process.



Marine Liability Insurance
Logistics risk management and locally adaptable insurance solutions for carrier, forwarder and cargo handler.



Trade Credit Insurance
Supporting customer's growth with global non-payment protection and sales monitoring solution.



Marine Cargo Insurance
Tailored coverage with best rated insurer worldwide provided by local specialists.